TECHNICAL SUPPORT SPECIALIST
COMPUTER TECHNOLOGY

Associate in Applied Science Degree

LENGTH: Four Semesters
PURPOSE: The Associate in Applied Science Degree in Computer Technology - Technical Support Specialist is designed to prepare the students who wish to pursue careers in IT or Technical/User/Helpdesk Support related fields.

AREA I .... **WRITTEN COMPOSITION** .... **3 SH**

ENG 101	English Composition I	3

AREA II .... **HUMANITIES AND FINE ARTS** .... **6 SH**

Humanties Elective	ART, MUS, THR, REL, or PHL	3
SPH 107	Fundamentals of Public Speaking	3

AREA III .... **NATURAL SCIENCES AND MATHEMATICS** .... **9-10 SH**

MTH 100	Intermediate College Algebra	3
CIS 146	Microcomputer Applications	3
MTH, CIS, or SCI Elective	Math, CIS 147, or Natural Science Elective	3-4

AREA IV .... **HISTORY, SOCIAL, AND BEHAVIORAL SCIENCES** .... **3 SH**

Elective	ANT, ECO, GEO, HIS, POL, PSY, or SOC	3

AREA V .... **PRE-PROFESSIONAL, MAJOR, AND ELECTIVE COURSES** .... **46 SH**

BUS 188	Personal Development	3
CIS 130	Intro to Information Systems	3
CIS 270	Cisco CCNA I	3
CIS 271	Cisco CCNA II	3
CPT 182	Help Desk Applications	3
CPT 200	Networking Technologies	3
CPT 267	Structured Cabling	3
CPT 268	Software Support	3
CPT 269	Hardware Support	3
CPT 276	Server Administration	3
CPT 278	Directory Services Administration	3
CPT 279	Network Infrastructure Design	3
CPT or CIS Electives	Computer Technology or Computer Information Electives	9
WKO 107 or ORI 101	Work Place Skills Preparation or Orientation to College	1

Total Hours .... **67-68 SH**

This is a career program designed for students to go directly into the labor market upon completion. Although some of the courses in this program will transfer to four-year institutions, this program is not designed to be a transfer program of study; therefore, it is not subject to the terms and conditions of STARS.